Attention! Entities who use My Number DO NOT ask you for My Number by phone.

Did someone try to steal your My Number or personal information unlawfully or profit illegally?

Entities who use My Number DO NOT ask you for My Number or your banking account information by phone.

Please also pay attention to illegal solicitation of security measures for My Number.

When you have any concern, contact the call center for the Social Security Number System (free call in English, Chinese, Korean, Spanish, Portuguese: 0120-0178-26) or our office for complaints (in Japanese only: 03-6441-3452). Depending on your situation, you might need to tell the police someone stole your personal information.